SPIRENT GLOBAL SERVICES

SERVICE ASSURANCE

EDUCATION SERVICES

The Value of Training with Spirent. Increase productivity and reduce costly configuration errors with Spirent Communications Education Services. Your technicians can create and run tests with the confidence that comes from a thorough understanding of the test tools and environment.

COURSE OFFERINGS

Spirent Communications Education Services offers standard courses, a certification program, and customizable courses on Spirent equipment and test systems.

These courses are designed for testers, field technicians, central office technicians, system administrators, hardware installers, management and others.

Education Services also offers technology-only courses for supervisory and other personnel needing specific knowledge of a relevant underlying technology, such as analog, DDS, DS1, DS3, DSL, optical, and Ethernet.

The Education Services course catalog covers a wide range of topics to keep your team at the forefront of domain knowledge, test methodologies and best practices, including:

- Physical testing (analog, channelized and digital circuits, DSL)
- Logical testing (Ethernet, Frame Relay, ATM, PVS®)
- System administration, hardware installation and maintenance
- Perform™ (Spirent's performance management system)
- Tech-X Flex™ (Spirent's handheld field test unit)

To create a specific course tailored to the needs of your organization and team, consult our Education Services training manager to develop a customized training course or curriculum that incorporates your systems and processes.

QUALIFIED EXPERTISE

Our instructors have extensive technical and telecommunications backgrounds. They are subject matter experts not only on Spirent Communications products, but also in the underlying technologies.

BENEFITS OF TRAINING WITH SPIRENT

- Shortcuts and helpful hints on operation to increase productivity and avoid costly configuration errors
- Classroom-based training where students benefit from immediate feedback and side discussions in response to questions
- Computer-based training that allows students to learn at their own pace
- Customized courses that focus training on your specific system to produce qualified, trained technicians

The Tech-X Flex™ Spirent's new handheld field test set

TRAINING DELIVERY METHODS

We deliver courses at our facility in Germantown, MD, at your location and remotely.

Our Germantown facility features state-of-the-art, fully-operational Spirent Communications operations support systems (OSSs) equipped with the latest software modules and hardware products.

On-site training at your location reduces travel for your personnel and allows us to train using your Spirent equipment, systems and hardware, giving the student a better feel for your specific operation.

In cases where actual hands-on testing is not required for the student, training can be delivered remotely via a WebEx or a similar arrangement.

Whether delivered at our Germantown facility, at your location or remotely, our training focus is on the real-world tasks you perform on the job.

COMPUTER-BASED TRAINING

While instructor-led training continues to be the preferred method of course delivery, we also provide computer-based training (CBT) delivered to you on a CD. This provides students with the opportunity to work at a comfortable pace to maximize the amount of information they take away from each session. Another benefit to CBT, like on-site training, is the cost savings on travel. If your student population is small, work schedules can make it difficult to take personnel off the job for formal training. Training via computer may be the ideal method for your team.

LEVERAGE OUR RESOURCES FOR YOUR TRAINING

Whether training at our facility, at your site, remotely or with CBT, Spirent Communications Education Services helps technicians and administrators of all skill levels become proficient users of Spirent applications. Education Services is your one-stop education and training resource.

CONTACT US

Don't wait until your project has already begun, or worse, when you are behind schedule. Contact Spirent now and enlist our Education Services team to streamline your project. Let our experts help you improve operational productivity. Call your Spirent sales representative, or email us at: **training_dept@spirent.com**. For specific targeted questions on training, call (303) 925-0283.

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